OVERMOUNTAIN RECOVERY NOTICE OF NON-DISCRIMINATION

Overmountain Recovery complies with Federal civil rights laws and does not discriminate, exclude people, or treat them differently because of age, race, color, national origin, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, gender identity or expression.

Overmountain Recovery is committed to providing equal access to patients, family members, and companions with disabilities. To ensure effective communication, Overmountain Recovery provides qualified sign language and oral interpreters, and other auxiliary aids and services free of charge for patients, family members, and companions, who are deaf or hard of hearing, have speech disabilities, are blind or have low vision. Overmountain Recovery also provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

To request auxiliary aids or services, please inform us when you schedule your appointment so we can arrange for the service or inform us when you present to the office for treatment.

If you believe that Overmountain Recovery has failed to provide these services you can file a grievance with the Mountain States Compliance Officer in writing at 400 N. State of Franklin Rd., Johnson City, TN 37604 or by phone at 423-302-3345 or toll free at 1-800-535-9057.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Ave. SW

Room 509F, HHH Building

Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

1-877-287-0010

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم هاتف الصم والبكم:

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ,ການບໍລິການຊ່ວຍເຫຼືອ, ຂໍ້ມູນຂ່າວສານ ແລະ ການບໍ່ເສຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ

ማስተወሻ: የማናገረት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል: ወደ ሚከተለው ቁጥር ይደውሉ

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Dhyāna: Tamē gujarātī bhāṣā sahāya sēvā'ō vinā mūlyē, vāta, tō tamē karavā māṭē upalabdha chē.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。
まで、お電話にてご連絡ください

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

ध्यान द: यद आप हदी बोलते ह तो आपके लिए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। पर कॉल कर

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما
فراهم می باشد. با تماس بگیرید

OVERMOUNTAIN RECOVERY

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